



# city electric supply

## Accessibility Customer Feedback Form

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**CITY ELECTRIC SUPPLY** appreciates your comments and feedback. It is our goal to provide exceptional accessible customer service.

Address of location:

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Date and time you were there:

Date: \_\_\_\_\_ Time: \_\_\_\_\_

What was your reason for calling or visiting our location?

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Did you receive accessible customer service?

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How could we have made it easier for you to access our goods and services?

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Would you like to be contacted? Y / N      Best time to contact you: \_\_\_\_\_

Contact information (optional):

Name: \_\_\_\_\_ Day Phone Number: \_\_\_\_\_

Email: \_\_\_\_\_ Evening Phone Number: \_\_\_\_\_

Address: \_\_\_\_\_

Your personal information will only be used to respond to your feedback. If you would like more information about the use of your personal information], please contact our Human Resources department at 905-495-0535 or via email at [HResources-CAN@cityelectricsupply.com](mailto:HResources-CAN@cityelectricsupply.com)

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For company use only: Date of follow up: \_\_\_\_\_ Name of person following up: \_\_\_\_\_

Action Taken: \_\_\_\_\_

Customer Satisfied? (Circle)    Yes    No    Somewhat